

Public and patient expectations of professionalism

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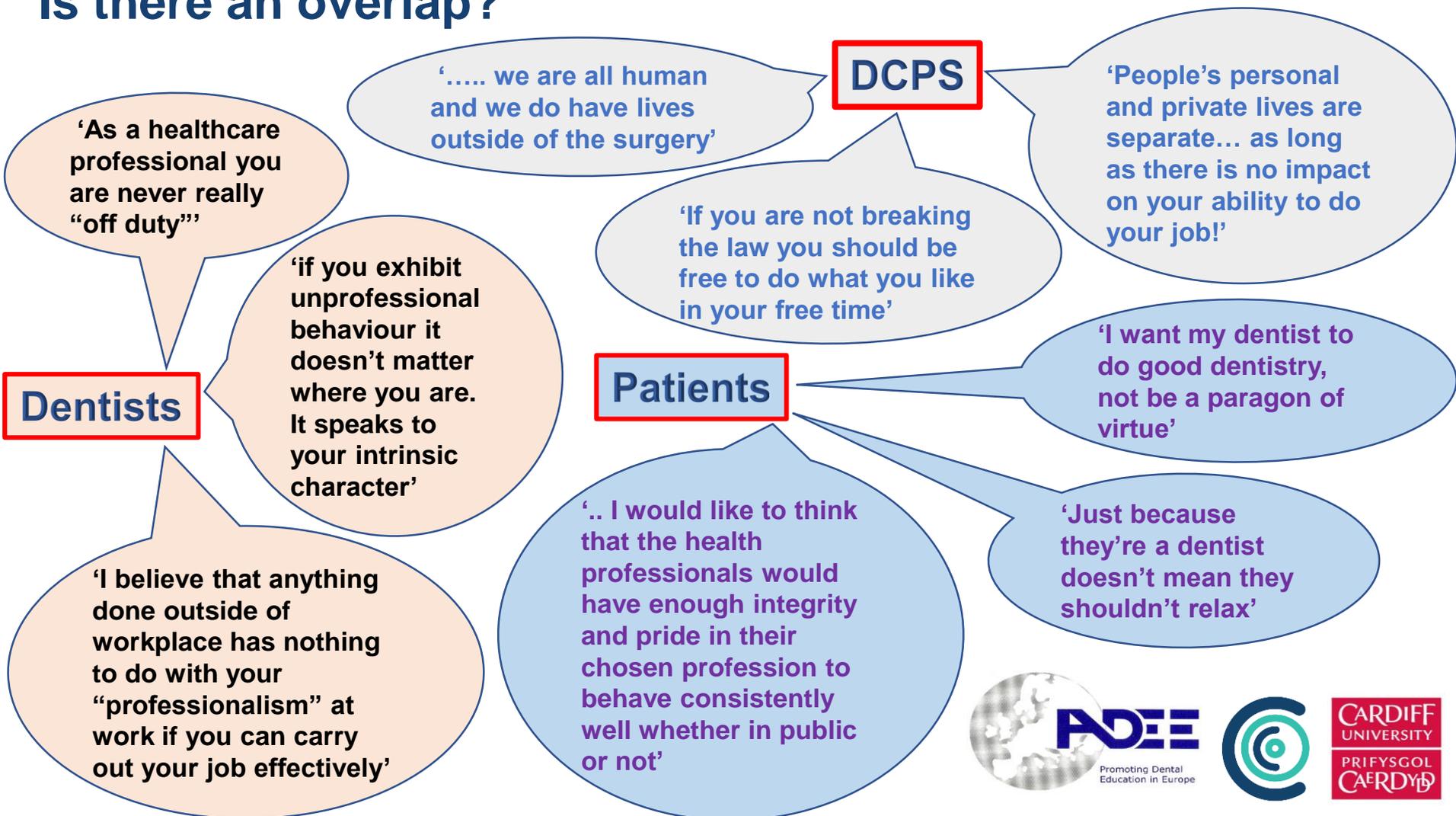
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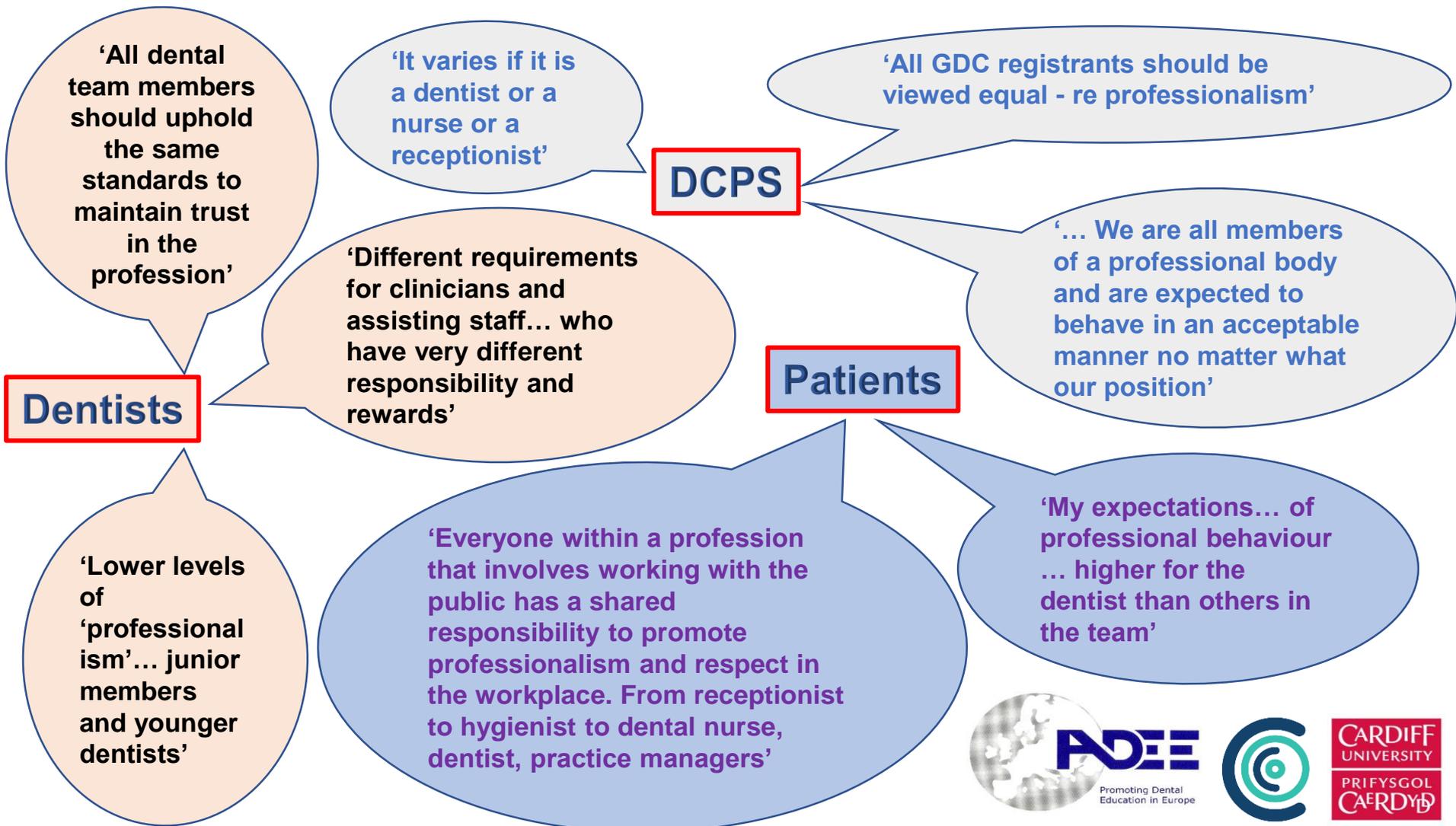
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Where Does Professional Life End and Private Life Begin? Is there an overlap?



Expectation of Dental Team Members – Are they at variance?



Who decides/influences what is professional/unprofessional? What is the role of the regulator and the profession?

'... GDC should not get involved in the personal life of registrants unless there is a criminal conviction for a serious matter'

Dentists

'... GDC judges' actions of dental professionals much more harshly than the same actions are judged by other regulators'

DCPS

'I work well within the GDC standards I like having the structure, do think sometimes recommendations need to be more 'open' and 'realistic'

'Dental professionals are human beings with all the vices and virtues of the rest of the population. Because theyare regulated does not mean they could or should behave like robots'

Patients

No particularly relevant response from the public

How do the standards of professionalism expected in dentistry compare with other professions?

'Dentists are required to display higher standards of professionalism by the GDC than doctors are by the GMC.'

'Because of the treatment/cost options, extra care needs to be taken to give patient choice and explanation of what these costs may involve and why'

'we are far more regulated, regulated is good as long as it really is best for the patient and realistic'

DCPS

'all medical/dental professionals should be held to the same standard'

Dentists

'it feels like we are held to a higher standard than other professionals in public life'

'dentists are highly trained and high-ranking professionals - where trust is paramount.'

'standards of professionalism expected, extend to other public service professions, including doctors, nurses, teachers etc.'

'...standards expected aren't any different to that expected of a doctor, but perhaps higher than that expected of a lawyer or other allied health professionals'

Patients

'Standards in dentistry seem to be unrealistic and overly prescriptive'

